



جامعة الكويت
KUWAIT UNIVERSITY

Ivanti VPN Guide For Windows Users (HSC Users) Access by KU ID



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Center of Information Systems
IT Security Department
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Please Follow the below instructions to deploy Ivanti VPN on Windows (ONLY HSC Users)

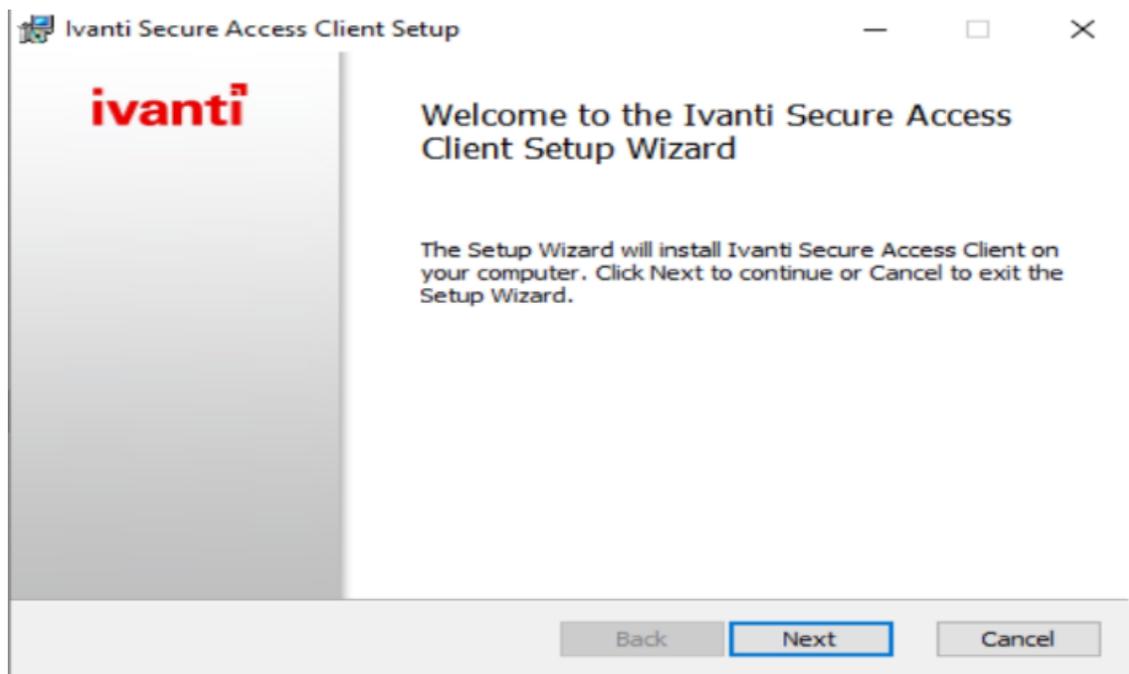
Note: This Manual is for users who have KU ID

- 1- Download Client Software on your computer using the following link:
<https://ku-vpn.ku.edu.kw/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=x64>

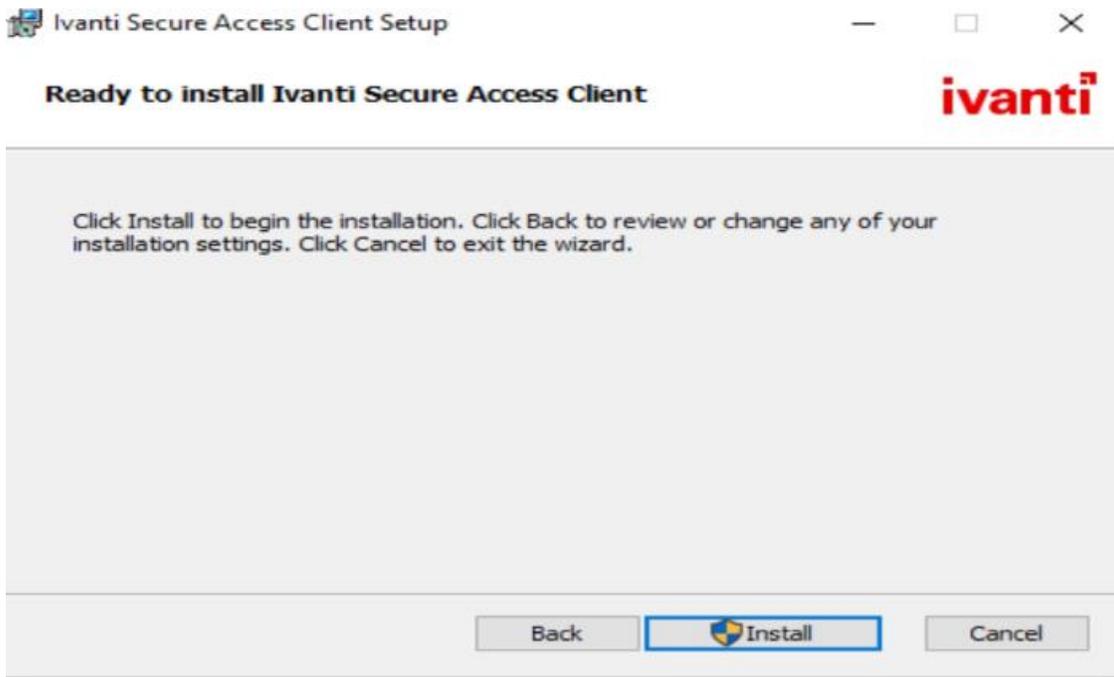
- 2- Click on the installer MSI file to start client software installation.



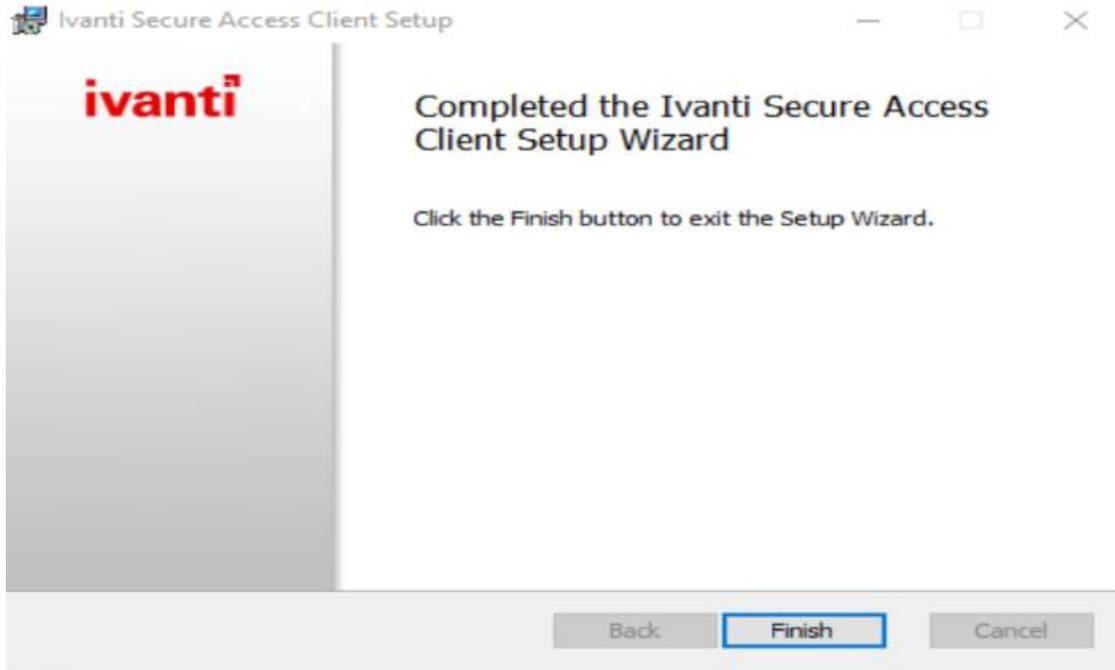
- 3- The installer will run as below. Click on **Next** to proceed.



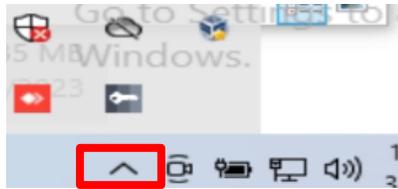
4- Click on **install** to start client installation.



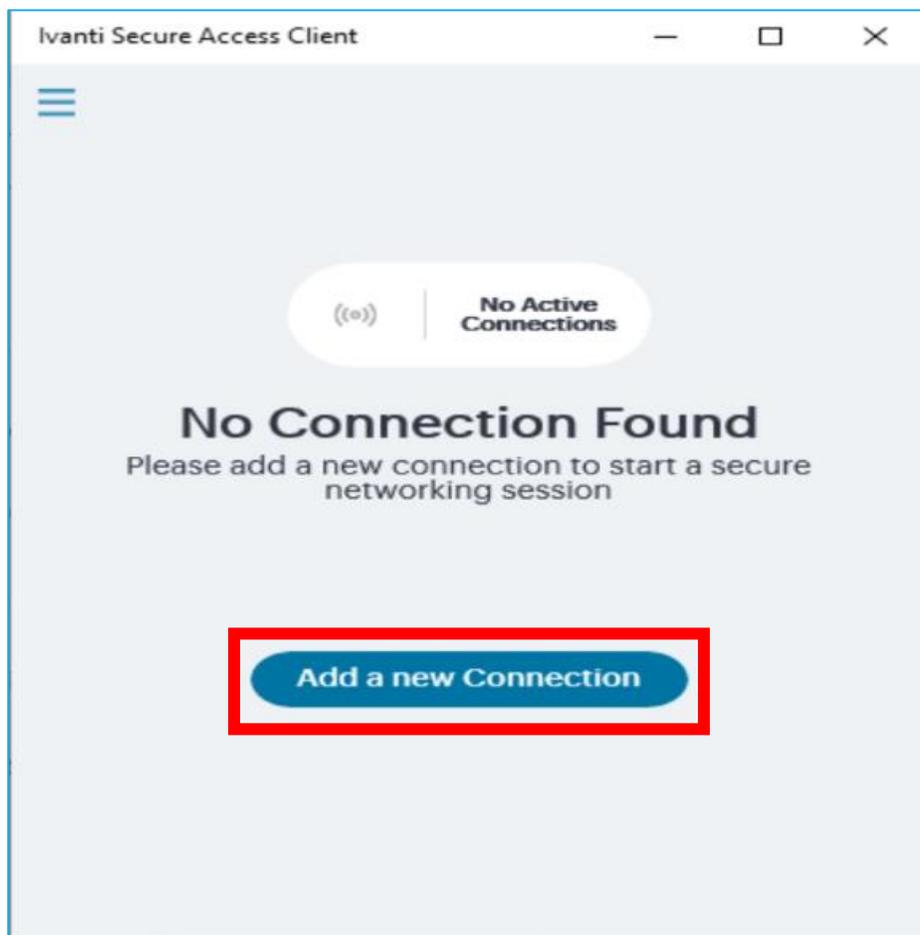
5- Click on **Finish** to close installer and run the client software.



- 6- You can double click on the client on the toolbar to open main window as shown below.



- 7- The main window is as shown below. Click on **Add a new connection**.



8- Fill the fields as shown below:

Type: Policy Secure (UAC) or Connect Secure (VPN)

Name: KU-VPN

Server URL: <https://ku-vpn.ku.edu.kw/hsc>

Click on **Add** to save connection details

Then **Connect**

Ivanti Secure Access Client

Add Connection

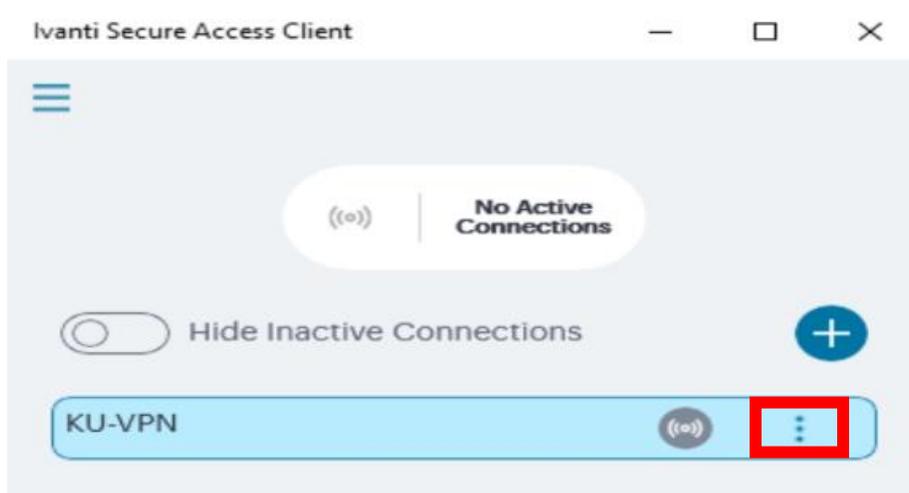
Type
Policy Secure (UAC) or Connect Secure (VPN) ✓
Select the connection type to add

Name
KU-VPN

Server URL
https://ku-vpn.ku.edu.kw/hsc ✕

Add **Cancel** **Connect**

9- Click on **connect Icon** next to KU-VPN (VPN Connection Name)



10- Fill the Login info to access your privilege based on your request
([VPN Request Form – IT Security Department](#))

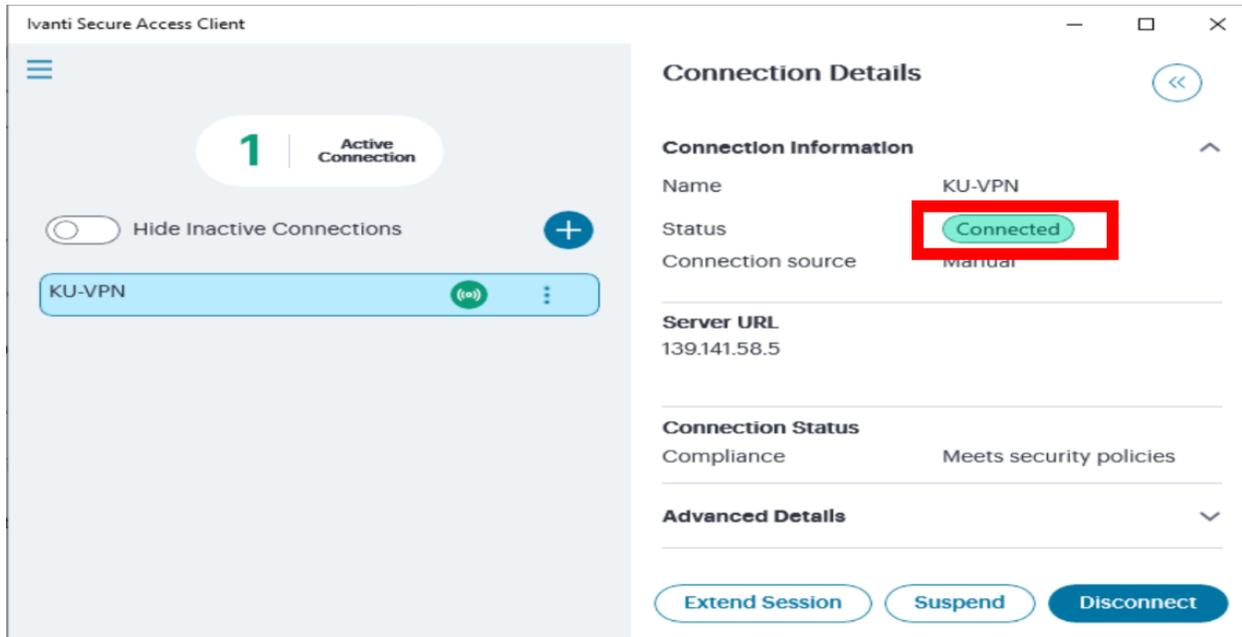
then **Sign In**

Username: Your KU ID

Password: Same as the Unified KU credentials or Employee Self-service system

The image shows a screenshot of the "IVANTI CONNECT SECURE" login screen. The title "IVANTI CONNECT SECURE" is at the top in bold. Below the title, the text "Please sign in to begin your secure session." is displayed. There are two input fields: "USERNAME" with the value "1234567" and "PASSWORD" with masked characters represented by dots. At the bottom, there is a green button labeled "Sign In".

- 11- The Connection status in should appear in **green**.
The below buttons can be used to extend / Suspend or to disconnect VPN connections if required



NOW, you can use your VPN

Any other issues? Feel free to contact the KU information security team at:

itsecurity@ku.edu.kw